

Terms and Conditions

Conditions of Travel:

Department of Transport regulations state seat belts are compulsory for all passengers, including infants and must be worn at all times.

All children on tour must be accompanied by a responsible adult and are to be controlled and actively supervised at all times.

All tours are subject to weather and road conditions. We reserve the right to alter or cancel itineraries due to weather conditions, flooding or other factors beyond our control.

We cannot guarantee pick up or drop off times and are not liable for passenger failure to connect with other services

Whilst we make every effort to safe guard our clients and their belongings we cannot be held responsible for personal injury or loss due to events beyond our control.

Tour Conditions:

By joining our tour you accept full risk. You do so voluntarily and entirely at your own risk including any risk to minors or anybody under your control.

You agree to follow all instructions given to you by the driver, Parks personnel, and all other relevant guides and staff.

You accept the terms and conditions of the various venues, parks and attractions you visit during your tour.

Keep to designated paths and walkways. Do not climb on or over fences or barriers .

Do not throw objects at, poke or harass any animals.

Smoking is not permitted in any of our vehicles. If you choose to smoke you agree to do so only in areas where smoking is permitted, you also agree to use the sealable ash tray provided and to dispose of your butts responsibly at the end of the tour.

Consumption of alcohol is prohibited whilst in any vehicle.

Sturdy comfortable walking shoes are highly recommended.

Any specific Terms or Conditions relating to the tour itinerary you reserve will be given to you prior to your departure.

Booking Conditions:

Cancellation within 7 days of travel may incur a 50% cancellation fee.

Cancellation 48 hours prior to departure or failure to load at the specified time on the day of travel will result in no refund, a 100% cancellation fee will apply.

On all private charters there is a 14 day cancellation policy of if cancelled inside 14 days or less a 100% cancellation fee may apply.

All changes or cancellations **MUST** be made via email at northerngetawaytours@gmail.com.

Third party changes will not be entered into.

Prices are valid for the dates indicated in the booking page. All costs are shown in Australian dollars and include GST (Goods & Service Tax). All prices are subject to change without notice.

Inclusions:

Costs include the items specifically stated, and do not include ancillary and other services, travel, transfer, meal or incidental costs unless specifically stated.

Quotations:

All quotations are valid for 48 hours from the time of quote preparation, unless otherwise stated, and are subject to availability of services quoted and are not guaranteed until the booking is confirmed and deposit or full payment, as required, is received.

Photography:

We reserve the right to use photographs and images taken while on our tours to promote our tours via social media and on our website. If you do not wish to be included in these posts please advise the staff on the day of your tour.

Disclaimer and Terms of Use:

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